

MWFA 2026 Refund Policy – Summer Football

1. Overview

The Manly Warringah Football Association (MWFA) recognises that circumstances may arise where a registered participant needs to withdraw from the 2026 Summer Football competition.

This policy outlines the conditions, eligibility requirements and processes relating to de-registration and refund requests for the **MWFA portion of Summer Football registration fees**.

Please note that registration fees may include fees or levies payable to Football NSW (FNSW). Any refund of the FNSW component is subject to the applicable FNSW refund policy, processes and timeframes. MWFA cannot guarantee, approve or process refunds on behalf of FNSW.

This policy applies to all 2026 MWFA Summer Football competitions and locations operated by MWFA.

2. Refund Cut-Off Date

The final date for eligible refund requests relating to the MWFA portion of registration fees for the 2026 Summer Football season is:

Sunday, 18 October 2026

Refund requests received after this date will not be eligible for a refund of the MWFA portion of registration fees, except where MWFA determines that exceptional circumstances apply or where otherwise required by law.

Submitting a refund request before the cut-off date does not automatically guarantee that a refund will be approved.

3. Change of Mind

MWFA does **not provide refunds for change of mind**.

This includes, but is not limited to, circumstances where a participant:

- Decides they no longer wish to participate;
- Is unhappy with their team, division, grading or competition placement;

- Is unhappy with fixtures, kick-off times, scheduled playing days or venues;
- Has other sporting, school, work, family or personal commitments;
- Is unavailable for some or all scheduled matches;
- Changes teams or chooses to participate in another competition;
- Has transport or travel difficulties;
- Has friends or teammates withdraw from the competition; or
- Decides not to participate after registration has been completed.

Participants and parents/guardians are encouraged to carefully consider their availability and commitments before completing registration.

4. Injury or Medical Withdrawal

A participant seeking a refund due to injury or a medical condition must provide MWFA with a **valid medical certificate or other appropriate medical documentation** confirming that the participant is unable to participate in the Summer Football competition.

The documentation must relate to the participant requesting the refund and must be provided within a reasonable timeframe requested by MWFA.

Providing a medical certificate does not automatically guarantee a full or partial refund.

MWFA will consider factors including:

- The date the injury or medical condition occurred;
- The date MWFA was notified;
- Whether the competition has commenced;
- The number of matches or activities in which the participant has already participated; and
- Costs already incurred or committed by MWFA.

Requests relating to injury or medical circumstances received after the refund cut-off date will only be considered where MWFA determines that exceptional circumstances apply or where otherwise required by law.

5. Refund Application and De-Registration Process

All refund requests will be assessed in accordance with this policy and any applicable Football NSW requirements.

To request a refund:

1. The participant must submit a formal de-registration request through **PlayFootball**.
[MANLY WARRINGAH FOOTBALL ASSOCIATION LTD: ABN 96 869 552 850 ACN 636 065 22](#)

2. The de-registration request must be approved by MWFA.
3. Once de-registration has been approved, any applicable refund request must be submitted through the required PlayFootball process.
4. Where required, the relevant organisations must acknowledge and approve their respective components before funds are returned through PlayFootball.
5. MWFA may request additional information or supporting documentation before determining the refund request.

Submitting a de-registration request does not automatically entitle a participant to a refund.

Where additional information or documentation is requested by MWFA, failure to provide the requested information within a reasonable timeframe may result in the refund request being unable to be processed.

6. Refund Amounts

Where a refund is approved, MWFA reserves the right to determine whether a **full or partial refund** of the MWFA component is appropriate, subject to applicable law.

In determining the amount of any approved refund, MWFA may take into consideration:

- Whether the competition has commenced;
- The number of matches or activities already provided to the participant;
- Administration and registration costs already incurred;
- Venue hire and competition costs already incurred or committed;
- Referee and match-day costs;
- Uniform, shirt or equipment costs;
- Third-party transaction or processing fees; and
- Any other reasonable costs already incurred in delivering the competition.

Where a Summer Football shirt, uniform item or other participant item has already been ordered, allocated, personalised, collected or supplied, the associated cost may be deducted from any approved refund where permitted.

7. Competition Cancellation or Inability to Form a Competition

Where MWFA is unable to conduct a nominated competition, age group or division due to insufficient registrations, venue availability or other operational circumstances, affected participants will be contacted by MWFA.

Where reasonably practicable, MWFA may offer participants an alternative competition, age group, division, venue or other playing opportunity.

If MWFA is unable to provide a reasonable alternative and the participant cannot participate as a result, MWFA will determine the appropriate refund of the MWFA component, taking into account the circumstances and any costs already incurred or committed.

Nothing in this section limits any rights a participant may have under applicable law.

8. Competition Changes

MWFA reserves the right to make reasonable changes to the Summer Football competition where required for operational, safety or competition management purposes.

Changes may include:

- Fixtures;
- Kick-off times;
- Playing days;
- Venues or fields;
- Divisions or grading;
- Age-group structures;
- Competition formats;
- Team allocations; and
- Scheduled playing dates.

A reasonable change to a fixture, kick-off time, venue, division, grading, team allocation or competition structure does not automatically entitle a participant to a refund.

MWFA will endeavour to communicate significant competition changes to affected participants or team managers as soon as reasonably practicable.

9. Weather, Ground Closures and Unplayed Matches

Matches may be postponed, relocated, abandoned or cancelled due to circumstances including:

- Wet weather;
- Extreme heat or other severe weather;
- Ground or venue closures;
- Unsafe playing conditions;
- Venue unavailability;
- Directions from Northern Beaches Council, Football NSW or another relevant authority;
- Emergency situations; or
- Other circumstances outside MWFA's reasonable control.

The postponement, relocation, abandonment or cancellation of an individual match does not automatically entitle a participant to a full or partial refund.

Where reasonably practicable, MWFA may attempt to reschedule affected matches. However, MWFA cannot guarantee that every postponed, abandoned or cancelled match will be replayed.

Where a substantial portion of a competition cannot proceed, MWFA will assess the circumstances and determine whether a full or partial refund of the MWFA component is appropriate, having regard to the competition already delivered and costs already incurred or committed, subject to applicable law.

10. Team Withdrawals

The withdrawal of a team from the Summer Football competition does not automatically entitle individual team members to a refund.

Refunds will not ordinarily be provided where a team voluntarily withdraws because of:

- Player availability;
- Insufficient player numbers;
- Scheduling difficulties;
- Other sporting or personal commitments;
- Dissatisfaction with grading, divisions or fixtures; or
- A decision by the team manager or team members not to continue participating.

Exceptional circumstances may be considered by MWFA on a case-by-case basis.

11. Forfeits and non-attendance

Refunds will not ordinarily be provided where a participant or team:

- Forfeits one or more matches;
- Fails to attend scheduled matches;
- Is unable to field sufficient players;
- Has players unavailable due to holidays, school commitments, work, other sports or personal commitments; or
- Elects not to participate in scheduled fixtures.

Repeated forfeits or non-attendance may also be managed in accordance with the applicable MWFA Summer Football Competition Rules.

12. Suspension, Disqualification or Removal from the Competition

No refund will ordinarily be provided where a participant or team is suspended, expelled, disqualified or removed from the competition as a result of:

- Misconduct or disciplinary action;
- A breach of MWFA, Football NSW or applicable competition rules;
- Providing false, misleading or inaccurate registration information;
- Player eligibility breaches;
- Repeated forfeits or non-attendance;
- Failure to comply with registration requirements; or
- Any other action or omission by the participant or team that results in suspension, disqualification or removal from the competition.

Any applicable disciplinary or appeals process will be managed separately in accordance with the relevant MWFA and/or Football NSW regulations.

13. Duplicate or Incorrect Registrations

Where a participant has accidentally registered more than once or registered into an incorrect product, team, age group or competition, they should contact MWFA as soon as possible.

MWFA will review genuine registration errors on a case-by-case basis.

Participants should not complete an additional registration in an attempt to correct an existing registration unless instructed to do so by MWFA.

Any unavoidable third-party transaction or processing fees associated with correcting an incorrect or duplicate registration may be excluded from the refund amount where permitted.

14. Transfer of Registrations

Summer Football registrations and registration fees are **not transferable between participants** unless expressly approved by MWFA.

A participant who withdraws cannot sell, transfer or otherwise provide their registration position to another participant without prior approval from MWFA.

Any replacement player must satisfy the applicable registration, age, eligibility and competition requirements and be properly registered before participating.

15. Other Components of Registration Fees

The total Summer Football registration fee may include contributions payable to:

- **Football NSW (FNSW); and**
- **Manly Warringah Football Association (MWFA).**

Each organisation is responsible for its own component of the registration fee and may have separate refund policies, eligibility requirements and cut-off dates.

MWFA cannot guarantee, approve or process refunds of fees retained by Football NSW.

Any processing fees, transaction fees or other non-refundable charges imposed by PlayFootball, payment providers or other third parties may also be excluded from the refund amount where applicable.

16. Exceptional Circumstances

MWFA recognises that exceptional circumstances outside a participant's reasonable control may arise.

Requests based on exceptional circumstances will be considered on a **case-by-case basis** and may require appropriate supporting documentation.

MWFA may consider factors including:

- The nature and timing of the circumstances;
- When MWFA was notified;
- The participant's level of participation;
- Costs already incurred or committed by MWFA; and
- Any supporting evidence provided.

Approval of a refund in one circumstance does not create an entitlement or precedent for another participant or future registration.

17. Refund Processing Timeframes

Approved refunds will be processed through the applicable registration and/or payment system.

Processing times may vary depending on PlayFootball, Football NSW, financial institutions and other third-party providers.

MWFA cannot guarantee the timeframe in which an approved refund will appear in the participant's nominated account once it has been processed by MWFA.

18. Communication and Acceptance

All participants and parents/guardians are encouraged to carefully review this Refund Policy before registering for the 2026 MWFA Summer Football competition.

By completing the registration process, the participant and/or their parent or guardian acknowledges that they have read and accepted the conditions outlined in this policy.

MWFA reserves the right to amend this policy where reasonably required to reflect changes to competition operations, Football NSW requirements or applicable legislation.

Nothing in this policy is intended to exclude, restrict or modify any rights or remedies that cannot lawfully be excluded, restricted or modified under applicable Australian law

Version Control

Version	Date	Author	Comments
1	August	MWFA Summer Football Programs Manager	Initial version issued
2	14 October	MWFA Summer Football Programs Manager	Revision and review of policy. Version two released

Policy Approved by the MWFA CEO – 14th October 2026